

## How to display and call Emergency contacts from your phones:

### Android

- Turn phone OFF/lock DO not POWER OFF the phone just close the screen
- Turn phone on but DO NOT UNLOCK
- Locate the Phone ICON (lower left possibly) and drag to center of screen and release
- At the bottom select "Emergency Call"
- Toward the top of the screen, you will see a "+" sign to add emergency contacts, you will have to unlock the phone to add them, select done when complete
- To test, lock the phone, turn on the phone but do not unlock it
- Drag the phone ICON to the center of the phone and release
- Select "Emergency Call"
- You should see the emergency contacts you added at the top of the screen
- Select one to test the call is successful

### iPhone

- Turn on phone and unlock
- Go to settings and in the search bar at the top and type "Medical"
- Select the Health app "the one with the red heart"
- Midway down you will see the words "Medical ID "
- Press the "Medical ID" and scroll down to Emergency Contacts
- If you have any, they will be listed here
- To add emergency contacts, select the "EDIT" in the upper right corner
- Scroll down to Emergency contacts and select the GREEN + add emergency contact
- Select the DONE in the upper right corner when done
- Close the settings app
- To test, lock the phone
- Turn on the phone but do not unlock it
- In the lower left select "emergency"
- Then in the lower left select "Medical ID"
- This will open the "Medical ID information as well as the emergency contacts.
- Select one to test it works.